



**Special conditions of sale of boats
for the International Garden Festival | Hortillonnages Amiens
- a creation by Art & Jardins | Hauts-de-France**

Article 1: Art & Jardins | Hauts-de-France ensures paying boat booking to visit the International Garden Festival | Hortillonnages Amiens for individuals via its website and that of its tourism partners from the Weezevent online booking platform. It does not apply to groups of 13 people or more.

Article 2: Paying booking of boats gives rise to the printing of a voucher to be presented at the reception of the International Garden Festival | Hortillonnages Amiens at the Port à Fumier located at 35 rue Roger Allou in Camon (80).

Article 3: The prices indicated were set in April 2022 and are applicable until October 16, 2022. If any changes occur, they will be brought to the attention of the client by Art & Jardins | Hauts-de-France.

Article 4: Art & Jardins | Hauts-de-France is responsible under the terms of article 23 of the law of July 13, 1992 which stipulates that any natural or legal person who engages in the operations mentioned in article 1 is fully liable with regard to the purchaser for the proper performance of the obligations resulting from the contract, whether these obligations are to be performed by itself or by other service providers, without prejudice to its right of recourse against them. However, it can be exonerated from all or part of its liability by providing proof that the non-performance of the contract is attributable either to the buyer or to the unforeseeable and insurmountable fact of a third party foreign to the provision of the planned services to the contract, or to a case of force majeure.

Article 5: The paid booking is effective after receipt of the ticket electronically or after direct payment at the reception of the Port à Fumier of the International Garden Festival | Hortillonnages Amiens located at 35 rue Roger Allou in Camon (80).

Article 6: The customer must present himself on the specified day and at the time mentioned on his electronic ticket. In the event of late arrival beyond 15 minutes, the booking will not be refunded if the client does not notify the Festival reception on 00 33 (0) 6 78 53 55 92. The booking can then be be relisted to another customer.

Article 7: When, before the buyer's departure, the seller cancels the visit, he must inform the buyer and offer a replacement service.

Article 8: In case of interruption of the visit by the customer, no refund will be made.

Article 9: The transfer of the voucher to a third party is not authorized ; It is nominative. Resale at a price higher than the value indicated on the voucher is prohibited.

Article 10: The customer is responsible for all damages resulting from his doing on the boat route of the International Garden Festival | Hortillonnages Amiens . He is invited to check whether he benefits from so-called "civil liability" insurance through his personal insurance. Otherwise, it is strongly recommended that they take out one. The International Garden Festival | Hortillonnages Amiens is insured for its civil liability as indicated in article 12.

Article 11: Any complaint relating to non-performance or improper performance of the service must be addressed to Art & Jardins | Hauts-de-France as soon as possible, in writing.

Article 12: Art & Jardins | Hauts-de-France has taken out a civil liability insurance contract.

Art & Jardins | Hauts-de-France
Association des jardins paysagers des Hortillonnages et des Hauts-de-France
56 rue du Vivier - 80000 Amiens
Tél. : 03 22 52 52 96

N° S.I.R.E.T. : 53362467200028
Code APE : 9499Z
Association declared
N° TVA intracommunautaire : 08 90 10 94 14

In accordance with the Data Protection Act, personal information in the booking file is mandatory. A right of access and rectification can be exercised with Art & Jardins | Hauts-de-France, and unless expressly opposed, this information may be the subject of a commercial transfer.